



Citizen Information about the Intrado Emergency Notification Service

Q: Who should register?

A: All wireless and VoIP phone subscribers within the Town of Firestone, City of Dacono and Town of Frederick who wish to receive Target Notifications. Subscribers' wireless and VoIP information will be kept in a separate database, so that if subscribers are already in the 9-1-1 landline database their information will not be changed.

Q: Will my information be sold or distributed?

A: No. All of the information you enter will feed directly into the Target Notification secure database. This information can only be accessed by system administrators and the data will never be sold or distributed to third parties.

Q: When will I receive phone calls?

A: You will receive phone calls when the Target Notification system is activated and your address is within the geographic area chosen to receive the notification message. The Target Notification system will only be activated for emergency purposes such as: Emergency Weather alerts and emergency event messages.

Q: What do I do if I move?

A: If you move after you have entered your information into the website, you will need to go back into the website and re-enter your information with your new address.

Q: Can I add my landline phone number?

A: Yes. You can enter your landline phone number into the opt-in website. If your landline phone number is already in the database, the data you enter into the site will not overwrite the existing information for your landline telephone number. If your landline phone number is not already in the database, then the new information will be entered into the database.

Q: Can I enter my telephone number more than once at different addresses?

A: No. The last address that you enter into the website will be the only location that your telephone number is associated with. Your telephone number can only be in the database once, at one location.

Q: Do I have to enter an actual address?

A: Yes. If you enter an address that does not exist you will not be in the database and will not be contacted when the Target Notification system is activated. P.O. Boxes will not be accepted.

Q: Will I be solicited in any way at the phone number that I enter?

A: No. You will only receive phone calls when the Target Notification system is activated and your address is within the geographic notification area chosen. The Target Notification system will only be activated for emergency purposes.

Q: If I am in a location that is different than the address that I enter into the website for my wireless phone, will I still be contacted if an emergency affects the address entered?

A: Yes. No matter where you are physically located, you will only receive calls for emergencies that affect the address entered into the website. So if you are on vacation in a different state you will still receive a phone call if the address you entered is affected by an emergency.